

CHAPTER 13

SECTION 21.2

PROGRAM FOR PERSONS WITH DISABILITIES (PFPWD): CLAIMS

Issue Date: July 3, 1997

Authority: [32 CFR 199.5\(e\)](#) and [\(f\)](#)

I. ISSUE

Adjudication of Program for Persons with Disabilities claims.

II. POLICY

A. Government and beneficiary cost-share liability for PFPWD related claims shall be determined in accordance with [Chapter 13, Section 11.6](#).

B. Pricing of PFPWD services and items shall be determined in accordance with Policy Chapter 13.

C. All PFPWD claims must have a valid written authorization. The contractor may waive the requirement for a written authorization for rendered PFPWD services/items that, except for the absence of the written authorization, would be allowable as a PFPWD benefit.

D. Services or items on a PFPWD claim which do not have a corresponding line item on an authorization document shall be denied.

E. Claims for Basic benefits and PFPWD benefits shall be reported as separate suffixes on HCSRs.

F. The "billed amount" for PFPWD procedures or items is the actual billed amount, not the \$1,000 PFPWD benefit limit amount.

G. PFPWD claims shall be paid the amount authorized, as indicated on the PFPWD authorization, or the benefit limit whichever is lower.

H. The reimbursement rate for the use of a privately-owned vehicle in both a carpooling situation and when only one PFPWD family member is being transported is limited to the Federal government employee mileage reimbursement rate in effect on the trip date.

I. Cost-share and deductibles, see also [Chapter 13, Section 11.6](#) or [OPM Part Two, Chapter 12, Section I.G.](#) for claims administration instructions involving the timely identification of the family member with the least amount of allowable PFPWD expense.

J. Catastrophic loss protection readjudication review. A beneficiary (or sponsor or guardian acting on behalf of the beneficiary) shall have the right to request the contractor to allow PFPWD cost-shared services or items otherwise allowable as a benefit of [32 CFR 199.4](#), and which were rendered after the catastrophic loss protection provision was in effect for a given PFPWD beneficiary's sponsor, to be readjudicated according to the provisions of [32 CFR 199.4](#). Readjudication shall be allowed when the sponsor's family's benefit year cost-share liability would be reduced by such readjudication. Such requests are subject to the claims filing deadline provisions of [32 CFR 199.7](#). The determination regarding readjudication is conclusive and may not be appealed.

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